

SUBJECTS OF MOST INTEREST

All	3
Getting in Charge	9
Wandering / Elopements	10
Behaviors	1
Management	2
Personality Traits	4
Work place conflicts	2
Attitude problems	2
What Makes You Click/What Makes You Tick	1
Leadership	6
Human Resource topics	2
Overcoming Negativity	1
Customer Satisfaction	1

CONVENTION IMPROVEMENT

More food at breakfast -ran out before seminar each day	9
Speaker's time allotted was far too much	1
Spend more time and thought on Dinner/Dance since this was the worst I have ever seen it	1
Not have a presenter whine at us (AQAF)	1
Would have preferred more from ADPH	1
Better entertainment (band that plays a variety of music)	1
Adequate amount of food for Reception-Some did not even get any shrimp	3
Better sitting during seminar for more room	2
Food service at hotel, while better this year, is still poor	1
Only have short class in am on Thursday since many of us have a long drive home and have to work on Friday	1
Need to change the social activities since there is only a small amount of people coming now and not as enjoyable as years ago	1
Provide tea since not everyone drinks sodas	1
Warmer temperature	4
Give experience scenarios and interact with group	1
Better food for Dinner/Dance	1
Have yogurt and/or cereal for breakfast also	1

3-hour seminars are a waste and need to be broken up since the human attention span is not 3 hours long-What part did you not want us to hear?	1
Use some other speakers instead of the same ones	1
Change topics and do at least one motivation in-service (morale booster)	1
Try to solicit more vendors	1
AQAF info is interesting but continues to be dry	1

SEMINAR SPEAKER / TOPIC SUGGESTION

More info geared toward the legal aspects and situations in the long term care industry	1
In-service on how to write a plan of correction	1
Can DHCF provide info that would be beneficial to us as providers for 2 hours instead of asking AQAF to do it for them?	1
More of Teepa training	4
More of Clint	3
Dementia	1
Side rails	1
Falls	1
Skin breakdown	1
Weight loss	1
More topics on leadership development	1
Retention	1
Division of Labor-Who does what in LTC-Help build strong teams with effective job descriptions	1
Continued efforts in stress / burnout	
Self development technique and educational paths for the Administrators for better balance of healthcare and the business aspects of the field	1
Quality care and still making a profit	1
Environmental changes to NH Homelike environment	1
Risk management programs	1
Recruitment, selecting and retention of staff	1
New hire orientation program	1
Do's & Don'ts of termination	1

Wage & labor laws	1
Litigation issues and protecting yourself	2
Documentation	2
Behavior management	2
Short-term rehab programs	1
Dr Powers-Care for the Dementia Resident	1
I trust Katrina and Education Committee to know what's needed	1
Ethics	1
Richard Powers-Dementia / Alzheimer's	1
Pressure ulcers	1
Being an effective DON	1
Dr Powers to do an all day seminar	1
Sandy Queen as a humor speaker	1
Our facility could use some Part A seminar training since we have several new employees in the business office	1
Young Administrators and DON's need more understanding of of financial aspects of NH management including the reimbursement, costs, ppd, etc.	1
How to manage more effectively without jeopardizing the resident's quality of life	1
Liz Prosch was very monotone and put me to sleep	1
Have more of Teepa training	1
Have State info more interesting	1

COMMENTS

This has been the most informative convention I've ever attended
All of the speakers were excellent!
Clint Maun was the best speaker I have ever heard-bar none!
You all do a great job!
We are blessed to have such dedicated staff members!
Enjoyed convention and appreciate your work putting it all together
Seminars were informative with interesting speakers
Breakfast was great
It was excellent!
Good job Convention Committee!
Was great as always

Teepa Snow was great so please have her back again
Please schedule Teepa to speak for a full day or even longer at the
DON seminar in July

The dinner decorations were great! Good job Katrina and team!
I learned a great deal both personally and professionally
I wish surveyors had more character and the process not subjective
since we work hard in our business and should not have to defend
against persons never worked in it

This was great customer service info
Clint's seminar was the best seminar I've been to
Clint Maun was fantastic and very informative and our group will be
implementing these ideas in our facility

Look forward to hearing Clint Maun again
The conference was planned well and moved smoothly
Excellent!!

Great entertaining, good new ideas and good reinforcement for
what we know

Teepa is interesting, very knowledgeable in ref. to Alzheimer's
Good job to everyone who had a part

Thanks for the good convention

Jenny did great job of filling in with good tips and humor

Great job and good speakers

Clint Maun was one of the best speakers I have ever heard

Overall I think Clint was the best educational session we have
ever had at convention

My 1st convention and it was excellent

I will encourage more members of my team to attend next year

These were the best seminars in a long time

Great speakers!

Very good and enjoyed speakers

Speakers kept attention well and made you laugh

Clint's seminar was the best presentation I have attended all year

There was not a boring presentation at all

It was great!

Very good educational programs

This was an excellent convention with very, very good speakers
and presentations

Clint Maun was a wonderful speaker

Clint Maun is an excellent speaker

Best Mid Year convention I have ever attended!!!

I was disturbed by the video used in the Personality Traits and feel
the lady with Dementia was not provided dignity or respect with
the exposure

Teepa and Clint are great!

Clint Maun was very good!

Liked the bound handouts

Entire convention was excellent

These speakers should be invited back again

Jenny's best presentation was on Monday when she had to pinch hit
for Clint

Teepa and Clint's presentation were both superb!

This was one of the best mid year conferences

Hot topics was misleading since it only covered one topic

Very interesting new approach to understanding behaviors of people
with Dementia
